Urgent Field Safety Notice Enhanced cyber security for DANA RS insulin pumps

Dear User of DANA Diabecare RS Insulin Pump

We, SOOIL has been guided by the German Intelligence Agency (BSI BUND DE) to a possible vulnerability in cybersecurity to the DANA RS system.

This risk is from testing in an isolate environment of professional institutions and has not been reported in real-world usage.

To mitigate this risk, observe the following:

• <u>SOOIL recommends if you are worried or concerned</u> of unintended access to your pump, enable "Flight mode" within pump menu.

Updates to security patched firmware eliminate any such risk. We will notify you when the firmware is ready.

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